



Request for Proposal (RFP) Addendum 2

For

Computer Aided Dispatch System

For

Kitsap 911 Kitsap County, Washington

Kitsap 911

Contracts Manager

911 Carver Street W

Bremerton, WA 98312-4300

Contracts.manager@kitsap911.org

For Release:

January 9th, 2025

The section below contains Kitsap 911's responses to questions received via the contracts.manager@kitsap911.org email prior to the 1/9/2025 Addendum 2 release date.

In lieu of the recent holidays and the complexity of the RFP, is Kitsap 911 willing to grant a two-week extension of the submission due date?

The submission date was scheduled to account for a period of inactivity over the holidays. This date meets all required RFP criteria and Kitsap 911 believes it to be an adequate amount of time to respond to the RFP. Currently Kitsap 911 has no intention of extending the submission due date.

Would Kitsap be willing to address vendor questions prior to the scheduled release of the addendum on January 21st?

Kitsap 911 will be addressing questions as they come in and will be sending out addendum with answers through the response process. A recap and recording of the mandatory meeting will also be posted once concluded.

Regarding 2.6.1 WSP Access Interface Requirements, "All queries must also query our RMS System (currently EIS RMS) for all forms that we currently support," please provide a high-level list of queries requested from the Records system (Person, Vehicle, etc.).

The RMS system has been configured to accept inquiries for the following:

- Person
- Vehicle
- Gun
- Article

Please provide details regarding the agency's current 911 vendor.

Hexagon is the current CAD provider and is detailed in the RFP. 911 calls are provided via Centurylink.

Regarding data conversion, is Hexagon the only database source to be migrated?

Yes

The RFP references a *Pricing Form*. Would Kitsap please clarify the location of said attachment?

See Addendum 1 posted on 1/7/2025

Please provide the number of mobile workstations to be deployed with the proposed solution. Please provide a breakdown between Law Enforcement, Fire, and EMS.

Kitsap 911 does not dispatch EMS separately, so the following breakdown is provided for Law and Fire, additionally we have further broken it down by MCT model. All MCTs are Panasonic Toughbooks and the model each agency uses is listed below along with the quantity.

	Fire CF33 (tablet Only Doc)	Fire CF33 (Full Dock)	Fire FZ40	Law CF33	Law FZ40
BFD	11				
CKFR			24		
NKFR	5	6			
PFD	8	9			
SKFR		22			
BIPD					23
BPD				55	
KAC				5	
KCSO				124	
PGNR/PD					20
POPD					25
PPD				8	17
SPD				15	
Total	24	37	24	207	85
Grand Total:	377				

For each data source, please detail how many years of data are in the legacy CAD system?

Live - 6 months will need to be carried forward, however there is currently just over 6 years due to an issue with cleaning up records on the production system.

Archive - 6 years

Please provide the size of the legacy CAD database/dataset in GB or TB.

The existing LIVE database is 326.1 GB, as live CAD currently holds over 6 years of data. With the intention to hold 6 months as we transition, we would expect it to need to store less than 50 GB.

How many tables reside within the legacy CAD database? How many tables have more than 10k records?

There are 375 tables in the CAD database. As of right now, there are 67 tables with over 10k records.

How many CAD administrators, “system managers,” and/or help desk staff does Kitsap anticipate attending training on the new system?

- 2 CAD Engineers
- Up to 5 Helpdesk Staff
- Up to 2 additional Engineers
- Up to one additional manager

How many dispatchers and call takers does Kitsap anticipate attending training on the new system?

39 Dispatchers/Call Receivers.

How many floor supervisors will need to attend the training?

10 supervisors

Regarding section 5.57 System Acceptance Testing Procedures, and System Final Acceptance, please provide more definition or detail regarding Kitsap’s “burn-in” period of not less than 360 hours of continuous operation, without failure...”

This is currently defined as no system crashes, or errors that prevent or delay the ability to operate or dispatch from the new CAD system.

Regarding section 2.6.8 Fire RMS Interface, are all fire agencies using a single ESO software installation, or are there multiple software installations? If there are multiple software installations, how many?

All our fire agencies are using a singular ESO software installation.